

Clarification of fate - Second World War

Information on data protection

Tracing. Connecting. Reuniting.

The German Red Cross Tracing Service (GRC Tracing Service) supports people who have become separated from their family due to armed conflicts, natural disasters, escape, displacement or migration. It helps to trace family members, to put them back in contact and to reunite families.

What data do we need for our work?

To clarify the fate of a family member for you, the GRC Tracing Service needs as much information as possible about this person. This includes information such as name, date of birth, place of birth, last known address or information on other family members. Since we only provide information to relatives, the GRC Tracing Service also needs your contact details and would like to know how you are related to the person you are looking for.

All this information is personal data that we need in order to act in your interest.

For what purposes do we process data?

The GRC Tracing Service uses personal data to:

1. search for missing persons
2. clarify fates
3. reunite families
4. documentation purposes.

Will data be transmitted to third parties?

We treat personal data strictly confidential. In the context of this work it may be necessary to pass on personal data to other parties, e.g.

- National Red Cross and Red Crescent Societies,
- government agencies within Germany,
- aid organisations at home and abroad,
- other institutions, such as archives, research institutions or memorial centres.

Data will only be transmitted to other bodies if this is necessary to fulfil the tracing service tasks.

How long do we store data?

The data you entrust to us will be stored for as long as is necessary to fulfil the above-mentioned purposes of data processing.

Which rules apply to the handling of data?

Every person concerned has a right to data protection. The work of the GRC Tracing Service is governed by the provisions of the GRC Tracing Service Data Protection Act (GRC-SDDSG). In addition, we are bound by the provisions of the General Data Protection Regulation (GDPR) and the German Federal Data Protection Act (BDSG) when handling personal data. Should our work require us to exchange your data within the Restoring Family Links Network, the components of the Red Cross Red Crescent Movement involved will follow the common code of conduct on data protection. We want to ensure your data is adequately protected, at any rate by our network partners, whether here or abroad.

What rights do you have regarding the protection of your personal data?

You have the right to free information about your personal data stored with us. In addition, you have the right to rectification of inaccurate data stored with us. If you no longer agree to the storage of your personal data, you can inform us of this. We will then arrange for your data to be deleted or blocked. A declaration of consent given to the GRC Tracing Service can be revoked in whole or in part at any time.

Who can you contact (responsible body)?

If you have any questions regarding the processing of your data or the enforcement of your rights to information, rectification, deletion, blocking or revocation, you can get in touch with the GRC Tracing Service centre you contacted in the scope of your fate clarification request.

Stamp or name, address and phone number of the support centre

If you do not know who to contact, you are welcome to contact the GRC Tracing Service head office:

German Red Cross
Headquarters
Team 22/Suchdienst-Leitstelle
Carstennstraße 58
12205 Berlin
Phone: 030 / 8 54 04 -170
Fax: 030 / 8 54 04 -458
E-mail: suchdienst@drk.de

The Tracing Service data protection officer, Ms. Frauke Weber, is also available to you as your contact person. You can send her an e-mail at:
datenschutz-suchdienst@drk.de.