IMPORTANT INFORMATION

Tracing Service / Restoring Family Links (RFL) despite Coronavirus / COVID-19

The GRC Tracing Service is at your side even under the current difficult conditions.

Measures to protect the population against coronavirus have been adopted in Germany at national level: The fewer people come into contact with each other, the more difficult it is for the virus to spread and thus endanger the health of many. These measures also affect the GRC Tracing Service and the services it provides:

- Most of the GRC Tracing Service support centres will remain closed to the public until further notice.
- Instead, please contact us by phone or e-mail to obtain advice. We thank you for your understanding and will take care of your request.

CONTACT

International tracing

German Red Cross
Headquarters
GRC Tracing Service Munich Office
Phone: 089 / 68 07 73 – 111, E-mail: tracing@drk-suchdienst.de

Please use our online form to contact us:
https://www.drk-suchdienst.de/de/suchanfragen/online-kontaktformular-internationale-suche

Family reunification / Support for refugees and ethnic German repatriates

German Red Cross
Headquarters
GRC Tracing Service Hamburg Office
Phone: 040 / 4 32 02 – 0, E-mail: auskunft@drk-suchdienst.de

Please stay at home and stay healthy.